OFSTED REGISTERED

BARRACUDAS
ACTIVITY DAY CAMPS

2027 PARENT GUIDE



WE CAN'T WAIT TO SEE YOU AND YOUR CHILD AT CAMP; HERE'S WHAT YOU NEED TO KNOW...

DROP OFF & COLLECTION TIMES

Drop off is between **8.30-9.30am** (8am for Early Club)
Collection is between **4.30-5.30pm** (6pm for Late Club)

WHAT TO BRING

- Refillable drinks bottle
- Packed lunch and snacks*
- Comfortable clothing and closed toe footwear
- Camps with pools – Swimming kit every day, inc towel (swimming hat, if possible, if not we have spares). Summer only for camps with outdoor pools/waterpark. (Swimming sessions are offered subject to pool and lifeguard availability)
- Sun cream & sun hat
- Long-sleeved top, trousers and ankle socks for activities like *archery, *motorsports & *inflatables (*Easter & summer only)
- A change of clothes for little ones
- T-shirt for outdoor water activities

WHAT NOT TO BRING

- **We have a no nuts policy. Please don't bring any products containing nuts (including peanut butter, pesto pasta and Nutella)**
- Valuable clothes
- Mobile phones, smart watches, computer games, ipods/music devices (click below for more details)
- Money
- It's easier if children do not wear jewellery to camp as there are certain activities where these items will need to be removed (click below for more details)
- It's a great shame but for health and hygiene reasons we can't allow any birthday cakes (or other food treats) to be brought onto camp to be shared with the groups

***Please note:** All food should be fully prepared at home and ready to eat as provided. Barracudas staff cannot prepare food at camp due to the lack of kitchen facilities, utensils, and hygienic food-preparation space.
For 4-5 year olds: All food must be sent ready-to-eat, with all cutting and preparation completed at home. For safety reasons, any food deemed unsuitable unless cut into smaller pieces cannot be prepared at camp and will be sent home. EG grapes and tomatoes into quarters.

Click Here For More Details

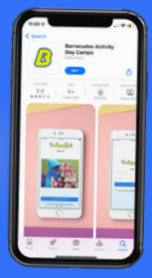
barracudas.co.uk
01480 467 567

Trustpilot

REGISTRATION & DROP OFF

Contactless check-in and the online Essential Information form
Our online registration and collection systems are designed to increase security and efficiency for you and your child. We will store all information electronically and through our unique QR code process record as children enter and leave the site.

Ahead of camp you must complete your child Essential Information form online. We cannot accept children onto camp without this completed information. You will find this form via your online account under the 'Upcoming Bookings' or 'Your Children' section or through the parent app under 'Upcoming booking details'. This online information is used by the camp to auto populate other reports for use on camp and therefore must be completed by Friday ahead of the week your child is attending on camp.



BARRACUDAS APP

Download our Barracudas Parent App now, available on Android and iOS. Just search 'Barracudas Activity Day Camps'. The App provides you with easy access to check your bookings, complete your child's Essential Information form, see your child's daily timetable, get directions to the camp, find your contactless registration QR codes plus a handy pre camp checklist! You can log into the app using the same email address and password as your online account.

- Drop off is between 8.30-9.30am (8am for Early Club)
- When you arrive at camp, show your QR code to the registration staff. This can be accessed through the app or as an attachment in your confirmation email
- Staff will scan your QR code to check your child in to camp and our system will confirm the Essential Information form has been completed and whether we need any additional information
- If you have been sent any other additional forms ahead of camp e.g. for medical reasons, please complete at home, print and bring these with you on Day 1

PICK UP & SECURITY

Contactless check out

- Collection is between 4.30pm -5.30pm (6pm for Late Club)
- At the Collection desk, show staff your QR code once again
- Staff will scan the code to confirm the child's details and check the child out of camp
- This QR code is unique to each child and confirms authorisation for collecting that child
- If someone else is collecting your child, please forward the QR code to them
- If someone else is collecting and they do not have the QR code, our staff will check the Essential Information form to see who is authorised to collect your child. This adult will be asked for photo ID to confirm their identity
- Please note, our sites are only registered from 8am-6pm, therefore all children must be collected by 6pm. Please avoid dropping off or collecting your child between 9.30am to 4.30pm as children and staff will be taking part in sessions. Please call the Camp Manager if you need to make this arrangement

UNABLE TO ATTEND

Camps will expect all children to attend camp in line with their confirmed booking dates. If your child is not attending one of your confirmed dates, please inform the camp or Central Office as soon as possible and always before 9.30am on the day. Please give an explanation for the absence, in case there is an illness outbreak that we need to be aware of. Unexplained or prolonged absences are monitored and should safeguarding concerns be raised, they will be handled in line with safeguarding procedures.

If you've booked our Flex option you can change your dates or cancel right up until the last working day before your child's first day at camp in any week. Find out more.

YOUR CHILD'S KEYWORKER

Each child will be assigned a Keyworker, also known as their Group Leader, during their time at camp. They will be responsible for your child's welfare at Barracudas. You'll be notified of who this is when you arrive at camp. You can speak to their Group Leader/Keyworker at any time, just contact the camp directly to arrange this.

MEDICATION AT CAMP

If your child needs medication at camp, you must let the staff know and complete a medication form at registration. If your child suffers from Anaphylaxis or Epilepsy, please complete the form sent with your confirmation email and hand into camp. See more on medication at camp.

WEEKLY THEME & FRIDAY FINALE

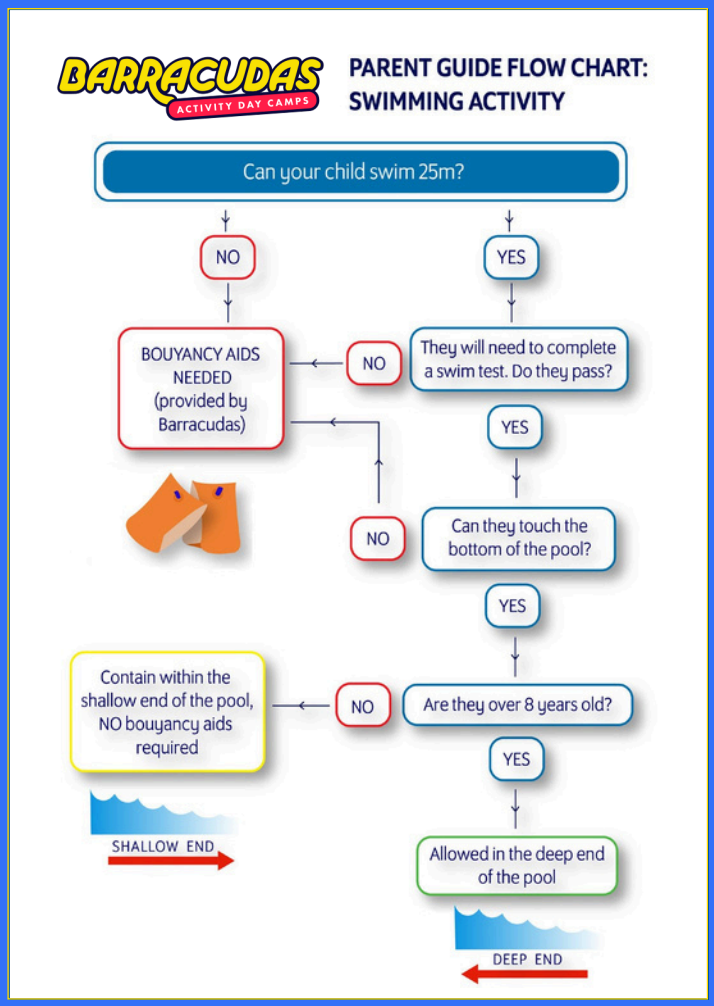
Each week has a special theme with fun themed activity sessions. Friday Finale is our end of week celebration and children have the chance to dress up if they want to. See our weekly Themes

SWIMMING POLICY

In the Essential Information form, we ask if your child can swim 25m unaided. For camps with pools, we use your answer to determine the support your child will need in the swimming pool. Please note all children under 8 years old are only permitted to swim in the shallow end of the pool.

To avoid any upset, please check the information about your child's swimming ability is up to date on the Essential Information form. See more on our swimming policy.





GROUPINGS AND FRIEND REQUESTS

Your child will always be placed in a group with children of a similar age. The number of groups we have each week varies depending on the number of children attending and their ages. If your child is attending camp for more than one week you might find that they're placed in a different group each time. Please don't worry about this, your child will still be with children of a similar age. It does not mean your child has been moved up or down between the age groups. Please note that, on occasion, we may need to merge groups for operational purposes.

If your child would like to be grouped with a particular friend, we must be informed of this at the time of booking. Please ask the person responsible for the other child's booking to add your child as a friend request also. This is on the booking form under the 'Friend request' box. We can only guarantee one advance and reciprocated grouping request per child of the similar age (max 2 years difference and older child normally comes down a group). Any requests received within a month of the start date cannot be guaranteed due to maximum group sizes and staffing ratios but we will try our best. Please note: Siblings are not automatically grouped together.

LOST PROPERTY

- Please remember to clearly label all items as our camp staff can contact you if they have found anything
- Lost property items will be displayed in the registration area. Please check regularly
- If your child misplaces any personal items, please speak directly to the camp
- On the last day of each season any unclaimed lost property will be taken to a local charity shop. We are not responsible for any items left at camp
- See more on lost property

ACCIDENT FORMS

Should your child have a minor accident and require first aid whilst at camp, we will notify you of the incident via email. On the rare occasion that a more serious incident occurs our camp staff will call you with notification immediately and follow up with an accident form.

CAMP COMMUNICATION

There will be a whiteboard displayed in the registration area. If there is any reason that the camp need to speak with you at the end of the day about your child they will write their name on this board. On occasion, you may also receive a Parent Communication Form at the end of the day. These forms may include feedback and updates about your child's day at camp.

DAILY TIMETABLE

NEW for 2027! We can now confirm timetables show up to two days in advance. If you have booked your child in for two consecutive days, you'll be able to view both days' timetables on the app! This is a great way to chat with your child about what they've been doing at camp and help them prepare for the following day. Please note that external factors, such as the weather, may mean that changes to the timetable are necessary on the day.

CAMP FEEDBACK

If you have any feedback on our services, please make the camp aware. We'd love to hear about the fun your child is having at camp and would welcome a review on **Trustpilot.** Should you have an issue or concern around your child's time with us, we'd ask that in the first instance you speak to the camp. The staff on site are working with the children directly and will be able to quickly help you. Should you not be happy with the outcome from camp, you are welcome to contact our Customer Service team on 01480 467567.

WANT TO KNOW MORE?

We've tried to fit as much as possible into this guide, however for more details you can read our FAQs page on our website. Alternatively call us on 01480 467 567 or email fun@barracudas.co.uk