Refund Request Form

Account details

Customer/Booking ID	
Name	
Postcode	

Child's details

Child/ren's names	
Camp location	
Dates absent	

Please tell us why the child/ren did not attend on these dates

Supporting information attached? E.g. Drs note, appt card, medication receipt YES / NO

Refund Eligibility

Did your booking include Flex cover?

Yes
No

Refund type

I would like to request a…. refund / credit note (please highlight)

Date:

Please email this form along with any supporting information to info@barracudas.co.uk

Please note: Refund claims must be submitted to Central Office for consideration within 14 days of the last day of camp in the given season for which you require the refund.

We are not able to refund Edenred vouchers back to customers directly. We can leave it as a credit on account, send to an alternative provider or return to employer directly.

Bravo Benefits charge customers £25 per refund.